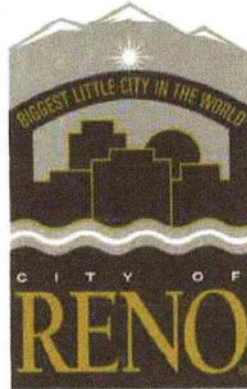


**Noemi Gomez Martinez**  
Community Liaison

(775) 399-2156  
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Website: [reno.gov](http://reno.gov)



*"The most livable of Nevada cities;  
the focus of culture, commerce and  
tourism in Northern Nevada."*

June 15, 2022

Gary Grimes  
HERO Environmental Services  
4900 Mill St. #7  
Reno, NV 89502

Dear Gary Grimes,

I am writing to thank you and your staff for your help at our City of Reno Community Cleanups. Without your help and expertise, we would not have been able to provide such a great service to our community.

Your help on November 13, 2021 and May 7, 2022 was instrumental in providing our community with an opportunity to dispose of hazardous waste and e-waste safely and efficiently! Hundreds of residents were able to fill HERO's bins. Unfortunately, toward the end of the event, we were forced to turn some away.

We understand that with limited resources, you have gone to great lengths to help the City and its residents. We believe with more staff and equipment, it would be easier for us to work with you and include you in our future cleanups.

We also believe the continuation of this program is vital to the health and safety to our community. Please do not hesitate to reach out to let us know how we can help you to continue facilitating this program. You and your team's work is incredibly valued.

Sincerely,

A handwritten signature in blue ink, appearing to read "Noemi", is written over a faint, larger blue outline of the same signature.

Noemi Gomez Martinez  
Community Liaison  
City of Reno